

### Calls by Incident Type

	2020			<b>Grand Total</b>
	Medina City	Montville Township	Medina Township	
Alarm Drops	78	25	33	136
Citizen Complaints	2	1	1	4
Electrical Problem	11	5	3	19
EMS Assist	122	36	33	191
Extrications	7	6	15	28
Fires	37	8	12	57
Good Intent Calls	89	43	41	173
Leaks, Spills	36	10	19	65
Lightning / Storm	7			7
Service Calls, Other	99	37	59	195
<b>Grand Total</b>	488	171	216	875

Call Volume by District

## Calls by Hour

	2020			<b>Total</b>
	Medina City	Montville Township	Medina Township	
0	11	3	3	17
1	5	4	2	11
2	7	1	2	10
3	3	1	1	5
4	7	2	3	12
5	3		2	5
6	3	1		4
7	14	5	4	23
8	24	8	8	40
9	28	7	15	50
10	28	9	15	52
11	25	12	14	51
12	32	9	18	59
13	32	17	26	75
14	34	7	21	62
15	30	11	9	50
16	26	11	12	49
17	28	9	10	47
18	32	9	17	58
19	28	10	7	45
20	33	14	5	52
21	18	9	9	36
22	17	7	9	33
23	20	5	4	29
<b>Grand Total</b>	488	171	216	875

Call Volume by District

### Calls by Day of Week

	2020			<b>Total</b>
	Medina City	Montville Township	Medina Township	
Sunday	30	11	20	61
Monday	82	21	30	133
Tuesday	77	37	37	151
Wednesday	97	34	36	167
Thursday	68	34	35	137
Friday	85	24	33	142
Saturday	49	10	25	84
<b>Grand Total</b>	488	171	216	875

Call Volume by District

### 1st Shift Calls Weekdays

	2020			<b>Total</b>
	Medina City	Montville Township	Medina Township	
January	30	7	12	49
February	22	10	18	50
March	21	8	12	41
April	19	4	8	31
May	22	8	5	35
June	28	12	10	50
July	16	13	12	41
August	18	2	8	28
September	22	9	14	45
<b>Grand Total</b>	198	73	99	370

Call Volume by District  
Monday through Friday  
Includes Non-Emergency Calls

## 2nd Shift Calls Weekdays

	2020			<b>Total</b>
	Medina City	Montville Township	Medina Township	
January	15	11	7	33
February	16	8	4	28
March	23	5	6	34
April	23	4	4	31
May	20	5	13	38
June	18	5	8	31
July	20	10	6	36
August	12	6	7	25
September	25	11	6	42
<b>Grand Total</b>	172	65	61	298

Call Volume by District  
Monday through Friday  
Includes Non-Emergency Calls

### 3rd Shift Calls Weekdays

	2020			<b>Total</b>
	Medina City	Montville Township	Medina Township	
January	1	3	1	5
February	4	2	1	7
March	3		1	4
April	13	3	2	18
May	5	1	1	7
June	1	2	3	6
July	6	1	1	8
August	3			3
September	3		1	4
<b>Grand Total</b>	39	12	11	62

Call Volume by District  
Monday through Friday  
Includes Non-Emergency Calls

### Full Day Calls Weekdays

	2020			<b>Total</b>
	Medina City	Montville Township	Medina Township	
January	46	21	20	87
February	42	20	23	85
March	47	13	19	79
April	55	11	14	80
May	47	14	19	80
June	47	19	21	87
July	42	24	19	85
August	33	8	15	56
September	50	20	21	91
<b>Grand Total</b>	409	150	171	730

Call Volume by District  
Monday through Friday  
Includes Non-Emergency Calls

### 1st Shift Calls Weekends

	2020			<b>Total</b>
	Medina City	Montville Township	Medina Township	
January	3		1	4
February	8		7	15
March	1	1	1	3
April		1	2	3
May	3		3	6
June	7	2	1	10
July	3	1	5	9
August	7	1	1	9
September	3	1	6	10
<b>Grand Total</b>	35	7	27	69

Call Volume by District  
Weekends  
Includes Non-Emergency Calls

## 2nd Shift Calls Weekends

	2020			<b>Total</b>
	Medina City	Montville Township	Medina Township	
January	4	2	1	7
February	5	2	2	9
March	4	1		5
April	3		1	4
May	3	2		5
June	3	1	2	6
July	3		5	8
August	4	1		5
September	1		1	2
<b>Grand Total</b>	<b>30</b>	<b>9</b>	<b>12</b>	<b>51</b>

Call Volume by District  
Weekends  
Includes Non-Emergency Calls

### 3rd Shift Calls Weekends

	2020			<b>Total</b>
	Medina City	Montville Township	Medina Township	
January		1		1
February	1			1
March	1	1		2
April	2	1	1	4
May	4			4
June	1		3	4
July	2	1		3
August	1			1
September	2	1	2	5
<b>Grand Total</b>	14	5	6	25

Call Volume by District  
Weekends  
Includes Non-Emergency Calls

### Full Day Calls Weekends

	2020			<b>Total</b>
	Medina City	Montville Township	Medina Township	
January	7	3	2	12
February	14	2	9	25
March	6	3	1	10
April	5	2	4	11
May	10	2	3	15
June	11	3	6	20
July	8	2	10	20
August	12	2	1	15
September	6	2	9	17
<b>Grand Total</b>	79	21	45	145

Call Volume by District  
Weekends  
Includes Non-Emergency Calls

### 1st Shift Response Times Weekdays

	2020			<b>Total</b>
	Medina City	Montville Township	Medina Township	
January	7.28	22.50	6.50	8.42
February	8.46	11.00	17.40	10.96
March	8.00	10.50	9.50	8.85
April	10.30	11.00		10.36
May	9.00	10.00	6.50	8.90
June	7.06	10.00	7.33	7.24
July	12.86	9.29	10.80	11.00
August	8.42	13.00	11.75	9.47
September	6.71	17.75	8.40	10.00
<b>Grand Total</b>	8.42	12.35	10.28	9.41

Average Call Response Times  
Monday through Friday  
Excludes Non-Emergency Calls

### 2nd Shift Response Times Weekdays

	2020			<b>Total</b>
	Medina City	Montville Township	Medina Township	
January	7.00	10.20	7.67	8.13
February	6.43	10.67	9.00	8.47
March	7.55	9.75	9.50	8.42
April	10.46	16.00	14.33	11.72
May	8.44	14.00	6.00	8.00
June	8.54	16.00	11.25	9.56
July	8.57	10.20	16.40	11.35
August	7.25	10.20	7.25	8.38
September	8.13	10.00	7.25	8.14
<b>Grand Total</b>	8.25	10.90	9.91	9.16

Average Call Response Times  
Monday through Friday  
Excludes Non-Emergency Calls

### 3rd Shift Response Times Weekdays

	2020			<b>Total</b>
	Medina City	Montville Township	Medina Township	
January		14.00	24.00	19.00
February	14.00			14.00
March	8.50		15.00	10.67
April	7.00		9.00	7.50
May	15.00			15.00
June		17.00	20.50	19.33
July	9.00	36.00		15.75
August	9.50			9.50
September	19.00			19.00
<b>Grand Total</b>	9.56	22.33	16.33	12.72

Average Call Response Times  
Monday through Friday  
Excludes Non-Emergency Calls

### Full Day Response Times Weekdays

	2020			<b>Total</b>
	Medina City	Montville Township	Medina Township	
January	7.192	13.750	9.125	8.810
February	8.048	10.818	15.000	10.077
March	7.800	10.000	10.111	8.771
April	9.690	14.333	12.200	10.405
May	9.040	11.000	6.143	8.694
June	7.700	14.333	12.000	9.095
July	10.412	11.692	13.600	11.625
August	8.278	10.667	9.500	9.031
September	8.174	15.167	7.889	9.211
<b>Grand Total</b>	8.440	12.100	10.611	9.543

Average Call Response Times  
Monday through Friday  
Excludes Non-Emergency Calls

### 1st Shift Response Times Weekends

	2020			<b>Total</b>
	Medina City	Montville Township	Medina Township	
February	13.500			13.500
March		12.000	13.000	12.500
May	6.000			6.000
June	5.500			5.500
July	8.000		10.333	9.750
August	8.000	8.000		8.000
September			10.000	10.000
<b>Grand Total</b>	8.444	10.000	10.800	9.375

Average Call Response Times  
Weekends  
Excludes Non-Emergency Calls

### 2nd Shift Response Times Weekends

	2020			<b>Total</b>
	Medina City	Montville Township	Medina Township	
January	6.00		19.00	12.50
February		11.00		11.00
March	3.00			3.00
April	10.00			10.00
May		11.00		11.00
June	7.00	13.00	17.00	12.33
July			7.00	7.00
<b>Grand Total</b>	5.80	11.67	12.50	9.50

Average Call Response Times  
Weekends  
Excludes Non-Emergency Calls

### 3rd Shift Response Times Weekends

	2020		<b>Total</b>
	Medina City	Medina Township	
March	12.00		12.00
April	18.50	15.00	17.33
May	12.00		12.00
June	10.00	9.50	9.67
July	11.50		11.50
August	12.00		12.00
September		3.00	3.00
<b>Grand Total</b>	13.25	9.25	11.92

Average Call Response Times  
Weekends  
Excludes Non-Emergency Calls

### Full Day Response Times Weekends

	2020			<b>Total</b>
	Medina City	Montville Township	Medina Township	
January	6.00		19.00	12.50
February	13.50	11.00		12.67
March	6.00	12.00	13.00	8.60
April	15.67		15.00	15.50
May	9.00	11.00		9.67
June	7.00	13.00	12.00	9.63
July	10.33		9.00	9.50
August	9.00	8.00		8.80
September			6.50	6.50
<b>Grand Total</b>	9.59	11.00	10.85	10.18

Average Call Response Times  
Weekends  
Excludes Non-Emergency Calls